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FEBRUAL COMMENSORIOMS CONTINUESION OFFICE OF THE SECRETARY

October 9, 2001

WRITTEN EX PARTE

Ms. Magalie Roman Salas Secretary Federal Communications Commission The Portals 445 12th Street, S.W. Washington, D.C. 20554

Re:

CC Docket No. 01-277

Dear Ms. Salas:

The attached letter addressed to Cynthia Lewis of the Department of Justice responds to a request for additional information concerning the time it takes BellSouth to notify CLECs of the completion of coordinated customer conversations (Hot Cuts) and the amount of time it takes CLECs to accept conversions.

In accordance with Section 1.1206, I am filing two copies of this notice and the attachment and request that you place them in the record of the proceeding identified above. The 20-page limit does not apply as set forth in DA 01-2286.

on Banks

ery truly yours,

Attachment cc: Luinn Fitch

Jessica Rosenworcel

Susan Pié

James Davis-Smith

Cynthia Lewis

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Ms. Cynthia Lewis U.S. Department of Justice Antitrust Division 1401 H Street, N.W. Suite 8000 Washington, D.C. 20005

FEBRUAL COMMUNICATIONS CONSIDERATION
OFFICE OF THE SECRETARY

Re: <u>Joint Application by BellSouth Corporation</u>, et al. for Provision

of In-Region, InterLATA Services in Georgia and Louisiana,

CC Docket 01-277

Dear Ms. Lewis:

In response to your request, here is some additional information concerning the time it takes BellSouth to notify CLECs of the completion of coordinated customer conversions (Hot Cuts) and the amount of time it takes CLECs to accept conversions. The information is broken out separately for BellSouth's region, Georgia and Louisiana, and includes the time period from May through July.

As you know, BellSouth's hot cut duration measures set by the Georgia and Louisiana Commissions do not exclude IDLC loops, and thus set particularly aggressive targets. Those Commissions have set duration measures that do not include time to notify CLECs. As the additional data provided with this letter show, BellSouth meets these duration targets consistently, even if the time to notify CLECs is included.

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List ABCDE

Ms. Cynthia Lewis October 9, 2001 Page Two

Pursuant to the Federal Communication Commission's filing requirements and in accordance with 47 C.F.R. § 1.1206, we are submitting two copies of this cover letter and ex parte in paper and electronic form, to Ms. Magalie Roman Salas, Secretary, Federal Communications Commission, Room TW-B-204, 445 12th Street, S.W., Washington, D.C. 20554

Jon Banks

Enclosures

cc: Jessica Rosenworcel

Susan Pié

James Davis-Smith

Notification and Acceptance Summary Region

Notification

Average time from Cut Completion to CLEC Notification on all orders (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 4,919 | 3,810 | 2,903 |
| Average amount of Notification Time | 0:02:41 | 0:03:06 | 0:02:25 |

Average time from Cut Completion to CLEC Notification if Notification took more than <u>5 Min.</u> (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 313 | 218 | 137 |
| Average amount of Notification Time | 0:20:52 | 0:30:53 | 0:23:16 |
| Percent of Total Orders shown above | 6.4% | 5.7% | 4.7% |

Average time from Cut Completion to CLEC Notification if Notification took more than <u>15 Min.</u> (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 88 | 57 | 35 |
| Average amount of Notification Time | 0:50:58 | 1:32:46 | 1:03:44 |
| Percent of Total Orders shown above | 1.8% | 1.5% | 1.2% |

Acceptance

Average time from CLEC Notification to CLEC Acceptance (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC gave verbal Acceptance | 4,281 | 3,358 | 2,639 |
| Average amount of ACCEPTANCE TIME | 3:15:09 | 3:06:00 | 3:08:47 |

Average time from CLEC Notification to CLEC Acceptance if took more than 30 Min. (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC gave verbal Acceptance | 2,803 | 1,974 | 1,642 |
| Average amount of ACCEPTANCE TIME | 4:51:30 | 5:07:13 | 4:54:57 |
| Percent of Total Orders shown above | 65.5% | 58.8% | 62.2% |

Average time from CLEC Notification to CLEC Acceptance if took more than 2 Hrs. (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC gave verbal Acceptance | 1,647 | 1,109 | 837 |
| Average amount of ACCEPTANCE TIME | 7:28:53 | 8:16:00 | 8:35:10 |
| Percent of Total Orders shown above | 38.5% | 33.0% | 31.7% |

Average Duration Measurement

% Orders Completed within 15 Minutes/Circuit

| | May | June | July |
|---|-------|-------|-------|
| Current Definition (Start of Cut to Completion of Cut) | 99.5% | 99.4% | 99.6% |
| Revised Definition (Start of Cut to Notification of CLEC) | 97.9% | 98.1% | 98.1% |
| Revised Definition (Start to Notify with 5 Extra Minutes allowed) | 98.6% | 98.6% | 98.8% |

Circuits per Hot Cut

| | May | June | July |
|---|-----|------|------|
| Average Number of Loops per Coordinated Hot Cut | 2.9 | 3.1 | 3.3 |

Notification and Acceptance Summary Georgia

Notification

Average time from Cut Completion to CLEC Notification on all orders (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 904 | 828 | 608 |
| Average amount of Notification Time | 0:04:47 | 0:06:57 | 0:04:31 |

Average time from Cut Completion to CLEC Notification if Notification took more than <u>5 Min.</u> (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 128 | 96 | 53 |
| Average amount of Notification Time | 0:23:17 | 0:47:08 | 0:34:38 |
| Percent of Total Orders shown above | 14.2% | 11.6% | 8.7% |

Average time from Cut Completion to CLEC Notification if Notification took more than **15 Min.** (HRS:MIN:SEC)

| | Мау | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 48 | 27 | 14 |
| Average amount of Notification Time | 0:45:57 | 2:25:11 | 1:43:04 |
| Percent of Total Orders shown above | 5.3% | 3.3% | 2.3% |

Acceptance

Average time from CLEC Notification to CLEC Acceptance (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC gave verbal Acceptance | 810 | 760 | 569 |
| Average amount of ACCEPTANCE TIME | 5:53:37 | 3:28:11 | 1:59:43 |

Average time from CLEC Notification to CLEC Acceptance if took more than 30 Min. (HRS:MIN:SEC)

| | iviay | Julie | July |
|--|----------|---------|---------|
| Orders where CLEC gave verbal Acceptance | 432 | 307 | 233 |
| Average amount of ACCEPTANCE TIME | 10:52:35 | 8:17:11 | 4:33:21 |
| Percent of Total Orders shown above | 53.3% | 40.4% | 40.9% |

Average time from CLEC Notification to CLEC Acceptance if took more than 2 Hrs. (HRS:MIN:SEC)

| | May | June | July |
|--|----------|----------|---------|
| Orders where CLEC gave verbal Acceptance | 288 | 166 | 118 |
| Average amount of ACCEPTANCE TIME | 15:49:07 | 14:27:39 | 8:01:56 |
| Percent of Total Orders shown above | 35.6% | 21.8% | 20.7% |

Average Duration Measurement

% Orders Completed within 15 Minutes/Circuit

| | May | June | July |
|---|-------|-------|-------|
| Current Definition (Start of Cut to Completion of Cut) | 99.6% | 99.4% | 99.8% |
| Revised Definition (Start of Cut to Notification of CLEC) | 94.8% | 97.2% | 97.7% |
| Revised Definition (Start to Notify with 5 Extra Minutes allowed) | 96.6% | 97.8% | 98.4% |

Circuits per Hot Cut

| | May | June | July |
|---|-----|------|------|
| Average Number of Loops per Coordinated Hot Cut | 2.8 | 3.0 | 2.9 |

10/9/01

May

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Notification and Acceptance Summary Louisiana

Notification

Average time from Cut Completion to CLEC Notification on all orders (HRS:MIN:SEC)

| | May | June | July |
|--|-------------|-----------|------------|
| Orders where CLEC was Notified of Cut Complete | 167 | 143 | 150 |
| Average amount of Notification Time | 0:02:41 | 0:02:52 | 0:02:45 |
| | | | |
| Average time from Cut Completion to CLEC Notification if Notification took more than <u>5 Min.</u> (HRS:MIN:SEC) | | | |
| | May | June | July |
| | M ay | June 9 | July 12 |
| Notification took more than <u>5 Min.</u> (HRS:MIN:SEC) | | | 12 |

Average time from Cut Completion to CLEC Notification if Notification took more than <u>15 Min.</u> (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC was Notified of Cut Complete | 6 | 4 | 2 |
| Average amount of Notification Time | 0:27:34 | 0:29:58 | 0:19:59 |
| Percent of Total Orders shown above | 3.6% | 2.8% | 1.3% |

Acceptance

Average time from CLEC Notification to CLEC Acceptance (HRS:MIN:SEC)

| | May | June | July |
|--|---------|---------|---------|
| Orders where CLEC gave verbal Acceptance | 153 | 129 | 137 |
| Average amount of ACCEPTANCE TIME | 1:44:24 | 2:12:58 | 2:23:04 |
| Average time from CLEC Notification to CLEC Acceptance if took more than 30 Min. (HRS:MIN:SEC) | | I | 1 |
| | May | June | July |
| Orders where CLEC gave verbal Acceptance | 101 | 74 | 96 |
| | 0.00.50 | 3:40:39 | 3:16:27 |
| Average amount of ACCEPTANCE TIME | 2:29:53 | 3.40.33 | 0 |

| | May | June | July |
|--|---------|----------|---------|
| Orders where CLEC gave verbal Acceptance | 38 | 21 | 39 |
| Average amount of ACCEPTANCE TIME | 5:02:24 | 10:14:44 | 6:36:45 |
| Percent of Total Orders shown above | 24.8% | 16.3% | 28.5% |

Average Duration Measurement

% Orders Completed within 15 Minutes/Circuit

| <u> </u> | May | June | July |
|---|--------|--------|--------|
| Current Definition (Start of Cut to Completion of Cut) | 100.0% | 100.0% | 100.0% |
| Revised Definition (Start of Cut to Notification of CLEC) | 97.0% | 96.5% | 96.7% |
| Revised Definition (Start to Notify with 5 Extra Minutes allowed) | 98.2% | 97.9% | 98.7% |

Circuits per Hot Cut

| | May | June | July |
|---|-----|------|------|
| Average Number of Loops per Coordinated Hot Cut | 2.9 | 3.1 | 3.2 |